



# CITYCOP

CITIZEN INTERACTION TECHNOLOGIES  
YIELD COMMUNITY POLICING

## CITYCoP Final Conference "Changing Communities, Changing Policing"

Palazzo Vecchio, Piazza della Signoria, 50122 Florence

### Programme

#### Day I, Tuesday 17 April 2018

The sessions take place in Salone De' 500, except otherwise mentioned

- 09:00 – 09:45 Registration
- 10:00 – 10:30 Welcome and opening  
**Federico Gianassi**, Assessor of Urban Security and Municipal Police, Municipality of Florence [IT]  
**Alessandro Casale**, Commandant, Florence Municipal Police [IT]
- 10:30 – 11:00 Overview of the CITYCoP project  
**Jeanne Mifsud Bonnici**, STeP - Security, Technology & e-Privacy Research Group, University of Groningen [NL]  
CITYCoP Project Coordinating person  
**Joseph Cannataci**, STeP - Security, Technology & e-Privacy Research Group, University of Groningen [NL]
- 11:00 – 11:45 Press Conference - Sala Maccone
- 11:00 – 11:45 Coffee break and DEMONSTRATION SecureU app and portal - Sala d'Arme
- 11:45 – 12:15 Keynote by Assistant Commissioner **Patrick Leahy**, An Garda Síochána [IR]  
Community/Customer-oriented Policing, Galvanising around a Core Concept  
"Generating, Disseminating and Responding to Community/Customer Intelligence/Information"  
Discussion & Questions



This project has received funding from the European Union's Horizon 2020 research and innovation programme under grant agreement N°653811.

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- 12:15 – 13:00 **Successes & challenges in technological solutions for community policing**  
**Frank Pace**, STeP - Security, Technology & e-Privacy Research Group, University of Groningen [NL]
- 13:00 – 14:00 **Lunch** – Cortile di Michelozzo  
**DEMONSTRATIONS** – Sala d’Arme  
SecureU app and portal  
Serious games  
Social media
- 14:00 – 15:30 **The CITYCoP experience: a review of the pilot activities**  
**Frank Pace**, STeP - Security, Technology & e-Privacy Research Group, University of Groningen [NL]  
Presentations by:  
Commissioner **Donatella Giannini**, Florence Municipal Police [IT]  
Deputy Chief Constable **Hugo Guinote**, Public Security Police [PT]  
Chief Superintendent **Mihaela Radu**, General Inspectorate of Romanian Police [RO]  
Superintendents **Gerard Murphy** and **Declan McCarthy**, An Garda Síochána – Ireland’s National Police [IR]
- 15:30 – 16:00 **Coffee break & DEMONSTRATIONS** – Sala d’Arme  
SecureU app and portal  
Serious games  
Social media
- 16:00 – 17:20 **“Embracing innovation in 21st century policing”**  
**Chair: Frank Pace**, STeP - Security, Technology & e-Privacy Research Group, University of Groningen [NL]  
Presentations by:  
**Christine Galli**, Austrian Police, Ministry for Interior Affairs [AT]  
**Pier Luigi Dal Pino**, Microsoft [IT]  
**Valentina Vasile**, Institute of National Economy, Romanian Academy  
**Carola Onderdelinden**, STeP - Security, Technology & e-Privacy Research Group, University of Groningen [NL]
- 17:20 – 17:45 **CITYCoP Toolkit**  
**Aitana Radu**, Information Policy and Governance Department, Faculty of Media & Knowledge Sciences, University of Malta [MT]
- 17:45 – 18:00 **Closing remarks**  
**Jeanne Mifsud Bonnici**, STeP - Security, Technology & e-Privacy Research Group, University of Groningen [NL]  
CITYCoP Project Coordinating person  
**Joseph Cannataci**, STeP - Security, Technology & e-Privacy Research Group, University of Groningen [NL]
- 19:00 **Conference Dinner** - Details to follow



## Day 2, Wednesday 18 April 2018

The sessions take place in Sala d'Arme, except otherwise mentioned

- 09:00 – 09:15 **Welcome & brief reflection on Day 1**  
**Jeanne Mifsud Bonnici**, STeP - Security, Technology & e-Privacy Research Group, University of Groningen [NL]  
CITYCoP Project Coordinating person  
**Joseph Cannataci**, STeP - Security, Technology & e-Privacy Research Group, University of Groningen [NL]
- 09:15 – 11:00 **Enhancing community engagement through a multi-stakeholder approach: citizens, practitioners and academics**  
Chair: **Noellie Brockdorff**, Cognitive Science Department, Faculty at Media & Knowledge Sciences, University of Malta [MT]  
Presentations followed by panel discussion:  
**Celia Callus**, Nutcracker Research [UK]  
**Tiina Ristmäe**, Estonian Neighbourhood Watch [EE]  
**Karl Brunnbauer**, European Neighbourhood Watch Association [AT]  
**Pilar de la Torre**, European Forum for Urban Security [FR]  
**Sveva Avveduto**, Institute for Research on Population and Social Policies, National Research Council [IT]  
**Daniele Mezzana**, Laboratory of Citizenship Sciences [IT]
- 11:00 – 11:15 **Coffee break** – Cortile di Michelozzo
- 11:15 – 13:00 **Privacy by design: technical and legal aspects and its implementation in a community policing app**  
Chair: **Desislava Krusteva**, Law and Internet Foundation [BG]  
Presentations followed by panel discussion:  
**Saleh Al-Sharieh**, STeP - Security, Technology & e-Privacy Research Group, University of Groningen [NL]  
**Pedro Gómez Lopez**, Hoplite Software [ES]  
**Kai Wendt**, University of Hannover [DE]
- 13:00 – 14:00 **Lunch** – Cortile di Michelozzo
- 14:00 – 15:30 **Policing innovations: social media & human rights**  
Chair: **TBC**  
Short presentations followed by panel discussion:  
**Anna Muller-Funk**, Ludwig Boltzmann Institute of Human Rights [AT]  
**Denitsa Kozhuharova**, Law and Internet Foundation [BG]  
**Sven Giesselbach**, Department Knowledge Discovery, Fraunhofer [DE]
- 15:30 – 15:45 **Coffee break** – Cortile di Michelozzo
- 15:45 – 16:30 **Policy recommendations from the CITYCoP Toolkit: the future of Community Policing**  
**Aitana Radu**, Information Policy and Governance Department, Faculty of Media & Knowledge Sciences, University of Malta [MT]  
**Valentin Nicula**, "Mihail Viteazul" National Intelligence Academy [RO]  
General discussion



16:30 – 17:00

**Closing remarks**

**Jeanne Mifsud Bonnici**, STeP - Security, Technology & e-Privacy Research Group,  
University of Groningen [NL]

CITYCoP Project Coordinating person

**Joseph Cannataci**, STeP - Security, Technology & e-Privacy Research Group, University of  
Groningen [NL]



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